



**TO:** UCP-OC Families

**FROM:** Moira Miller, PT, MPT, PCS, C/NDT Director of Clinical Services

**CC:** Ramin Baschshi, M.D. President & CEO  
Tami Di Paolo, Director of Operations

**RE:** COVID-19

**DATE:** December 18, 2020

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Dear UCP-OC families,

We are incredibly proud of the team of people that drive UCP of Orange County and the exciting work that we are privileged to provide to the families we serve every day. It is a priority to keep our patients, their families, and our employees safe and have worked hard to do so during these unprecedented times.

With that said, given the current outbreak of COVID-19 and the impact the virus is having on our community, clients, employees and families, we will be transitioning all in-center Therapy and Early Intervention services to telehealth effective Monday, December 21, 2020. The anticipated reopening date for the center is January 19, 2020.

Your child's therapist or Child Development Specialist will be reaching out to you to schedule telehealth appointments.

**Here is what the next few weeks will look like regarding UCP-OC therapy services:**

- **Monday, December 21 to Wednesday, December 23** all appointments will be via telehealth
- **Thursday, December 24 to Friday, December 25** UCP-OC observed holidays
- **Monday, December 28 to Wednesday, December 30** UCP-OC closed, including telehealth.
- **Thursday, December 31 to Friday, January 1** UCP-OC observed holidays
- **Monday, January 4 to Friday, January 15** all appointments will be via telehealth
- **Monday, January 18** UCP-OC observed holiday
- **Tuesday, January 19** Anticipated return to in-center Therapy and Early Intervention services

We will keep you up to date of any changes and wish you and your family a safe and healthy holiday season. For questions please call (949) 333-6408.

Sincerely,  
Moira Miller